Case 3:24-cv-07191-RFL Document 38-13 Filed 05/09/25 Page 1 of 5

EXHIBIT 11

Account:

Invoice: 8810715198

Billing period: Feb 27 - Mar 26, 2025

Questions about your bill?

verizon.com/support 800-922-0204

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Ways to pay

My Verizon app

You can check your bill easily with the My Verizon app available in App Store or Google Play.

Online

Go to go.vzw.com/bill and sign in to review your bill.

By phone

Simply dial #PMT (#768) on your phone and follow the instructions to pay.

\$ Cash

Go to www.verizon.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment.

DREW DESBORDES

NEWNAN, GA

Snapshot of your bill

(details on page 3)

Balance from last bill \$0.00

This month's charges \$137.52

Total due on Apr 18

\$137.52

You have Auto Pay scheduled for Apr 16, 2025.

If you don't pay the total charges due by the due date, you'll be charged 5% of the unpaid balance or \$7, whichever is greater, if allowed by law in the state of your billing address.

verizon

DREW DESBORDES

NEWNAN, GA

Bill date Account number Invoice number March 26, 2025

8810715198

Total Amount Due

Deducted from bank account on 04/16/25 DO NOT MAIL PAYMENT

\$137.52

Please see back for instructions on writing to us.

PO BOX 16810 NEWARK, NJ 07101-6810

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Account:

Questions about paying your bill?

Go to https://go.vzw.com/billing-support to learn more.

Address change:

Change your address at go.vzw.com/changeaddress.

Important Information:

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon Attn: Correspondence Team PO Box 15069 Albany, NY 12212

Additional information (for example new address or details on your request)

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence.

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800-922-0204

Automatic Paym	ent Enrollmei	nt for Account	:	DREW D	DESBORDES
setup Automatic communications liable for erroneo	Payment, You electronically, us bill stateme	will be notified I understand a ents or incorrec	d each month on nd accept thes t debits to my a	of the date and a e terms. This ag account. To with	account each month for the total balance due on your account. The check you send will be under a mount of the debit 10 days in advance of the payment. You agree to receive all Auto Paymagreement does not alter the terms of your existing Customer Agreement. I agree that Verizon through your authorization you must call Verizon. Check with your bank for any charges.
1. Check th	is box. 2	2. Sign name ir	i box below, as	s shown on the	e bill and date. 3. Return this slip with your payment. Do not send a voided check.
Diassa salact a	checkbox th	at hast dascrik	nas haw wa ca	n help you and	d include details in the box below with any written correspondence.
r lease select a	CHECKBOX UK	at best describ	res now we ca	ii ii eip you aiiu	Thiodade details in the box below with any written correspondence.
Pavment	Address	Name	Billing	Service	
Verification	Change	Change	Dispute	Change	Other

Your March bill is \$137.52

Due Apr 18

Since your last bill

You paid \$126.72.

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Your bill increased by \$10.80.

Bill summary by line

Account-wide charges & credits	\$0.00
Drew Desbordes	\$137.52
Apple iPhone 15 Pro Max (404-405-	
Total:	\$137.52

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Review your bill online

An itemized bill breakdown of all charges and credits is available on the My Verizon app and online.

Scan the QR code with your camera app or go to go.vzw.com/bill.



Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$9.88 and taxes and gov fees of \$2.70. For an itemized list of taxes, fees and surcharges visit go.vzw.com/bill.

\$0.00

\$137.52

Charges by line details

Account-wide charges & credits

Drew Desbordes

Apple iPhone 15 Pro Max

404-405-

One-time charges & credits	\$9.95
International minutes - Mobile	\$9.95
Plan	\$90.00
Unlimited Ultimate	\$100.00

Unlimited Ultimate	\$100.00
Mar 27 - Apr 26	
Auto Pay and paper-free billing discount	-\$10.00
Mar 27 - Apr 26	

Services & perks	\$24.99
Verizon Mobile Protect Mar 27 - Apr 26	\$19.00
Verizon Cloud 600 GB Mar 27 - Apr 26	\$5.99

Surcharges	\$9.88
Fed Universal Service Charge	\$6.19
Regulatory Charge	\$0.19
Admin & Telco Recovery Charge	\$3.50

Taxes & gov fees	\$2.70
GA Local 911 Surcharge	\$1.50
GA State SIs Tax-Telco	\$0.62
Fulton Cnty Sls Tax-Telco	\$0.58

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Plan

Plans are billed a month in advance.

Includes the \$10.00/month discount on your UNLIMITED ULTIMATE plan for being enrolled in Auto Pay and paper-free billing.

Services & Perks

Taxes for Services & Perks purchases and "Purchases from other vendors" are billed in "Taxes and gov fees." For a breakout of tax details visit go.vzw.com/mybill.